

Kentucky Flood Recovery

August 3, 2022

Key Messages

- FEMA personnel are working in communities affected by the recent flooding.
- Five mobile registration centers are operating. Disaster Survivor Assistance teams are in neighborhoods helping survivors apply for FEMA assistance. FEMA housing inspectors are meeting with applicants to verify damage.
- Multiple hazards still face Kentuckians. With extreme heat, continued flooding, debris on the roads, electric and water systems impacted and search operations under way, FEMA urges Kentuckians in the disaster-affected counties to follow instructions from local authorities to preserve life and public safety.

Major Disaster Declaration

- Homeowners and renters in **Breathitt, Clay, Floyd, Knott, Letcher, Perry and Pike** counties who had uninsured losses from the flooding that began July 26, 2022, may be eligible for federal disaster assistance from FEMA. FEMA may provide financial help with temporary housing expenses, basic home repairs and other essential disaster-related needs.
- You can apply with FEMA in several ways: Go online to DisasterAssistance.gov, call **800-621-3362**, or use the [FEMA app](#) for smartphones. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Lines are open from 7 a.m. to 11 p.m. local time, seven days a week.

3 Ways to Apply for Disaster Aid

 ONLINE DisasterAssistance.gov	
 FEMA APP Download the FEMA APP	 CALL 800-621-3362

 **FEMA**

For an accessible video on how to apply for assistance go to youtube.com/watch?v=WZGpWI2RCNw.

Mobile Registration Centers

FEMA mobile registration centers are operating in **Breathitt, Clay, Knott, Letcher and Perry** counties to help survivors. FEMA representatives are at the centers to help with applications for federal assistance and provide information about other disaster recovery resources.



FEMA



KYEM
Prepare Respond Recover

Centers are operating in these locations:

- **Breathitt County, 421 Jett Drive, Jackson, KY 41339**
- **Clay County, Clay Community Center, 311 Highway 638, Manchester, KY 40962**
- **Knott County, Knott County Sportsplex, 450 Kenny Champion Loop #8765, Leburn, KY 41831**
- **Letcher County, Letcher County Recreation Center, 1505 Jenkins Rd., Whitesburg, KY 41858**
- **Perry County, Hazard Community and Technical College, 1 Community College Dr., Hazard, KY 41701**

FEMA Individual Assistance

FEMA's Individual Assistance (IA) program is designed to help disaster survivors with basic, critical needs such as a safe, sanitary, and functional place to live while looking for a long-term or permanent housing solution. FEMA Individual Assistance cannot duplicate insurance or other sources of assistance.

Counties identified for Individual Assistance are **Breathitt, Clay, Floyd, Knott, Letcher, Perry and Pike**. Additional counties are under review.

After you Apply

FEMA may contact you. Be aware that phone calls from FEMA may appear to come from unidentified numbers and make sure FEMA has your current contact information. FEMA may call to obtain more information for your application or to schedule an inspection of the damaged home.

Applicants for FEMA assistance will receive a letter from FEMA by mail or email. It is important to read it carefully because it will include the amount of any assistance FEMA may provide to you and information on the appropriate use of disaster assistance funds. You may need to submit additional information for FEMA to continue to process your application.

Examples of missing documentation may include proof of insurance coverage, settlement of insurance claims, proof of identity, proof of occupancy, proof of ownership, or proof that the damaged property was your primary residence at the time of the disaster. FEMA will work with applicants who do not have traditional documentation to find other means of providing verification.

For questions about the letter, can go online to DisasterAssistance.gov or call the FEMA Helpline at 800-621-3362.

DisasterAssistance.gov

Survivors are encouraged to set up a disaster account with FEMA online.

- Go to DisasterAssistance.gov.
- Select "Apply Online" and follow instructions. You will be asked for your Zip Code and connected to Kentucky flooding for disaster assistance.

- A PIN will be sent to the email address on file. You can then log into your account.
- Documents can be uploaded in the Upload Center.

No Charge for Services

FEMA and the U.S. Small Business Administration (SBA) never charge for application, home inspections, grants, disaster-loan applications or anything else.



Beware of Fraud and Scams

After a disaster, scammers often attempt to take advantage of disaster survivors. We encourage survivors to watch for and report any suspicious activity.

Ways to Report Fraud

Email: StopFEMAFraud@fema.dhs.gov

Call: 1-866-223-0814

Fax: 202-212-4926

For more information visit fema.gov/disaster/fraud



If you believe you or a loved one are the victim of a scam or identity theft, report it immediately to your local police or sheriff's department, or contact the Office of the Attorney General by calling 502-696-5485 or visit their website at [Natural Disaster Scams - Kentucky Attorney General](#). If you suspect fraudulent activity involving FEMA, you can report it to the FEMA Fraud Branch at: StopFEMAFraud@fema.dhs.gov. If someone is using your personal information to open new accounts, make a purchase or get a tax refund, report it at IdentityTheft.gov.

FEMA Public Assistance (PA)

The President approved a Major Disaster Declaration for the Commonwealth of Kentucky July 29, authorizing Public Assistance-Category B (emergency protective measures), including Direct Federal Assistance, for **Breathitt, Clay, Floyd, Johnson, Knott, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike and Wolfe** counties. Hazard Mitigation Grant Program is authorized statewide.

For guidance on debris removal processes, residents should contact local government officials.

Federal Support

- FEMA Urban Search and Rescue (US&R) teams with water rescue capabilities have been deployed to Kentucky.
- Eighteen tractor trailer truckloads of water and two truckloads of meals are being provided to the state of Kentucky for flood survivors. Additional water supplies are enroute.
- FEMA is working with federal partners including the U.S. Army Corps of Engineers, the U.S. Environmental Protection Agency, the U.S. Department of Health and Human Services, the U.S. Forest Service and the U.S. Small Business Administration.
- The Army Corps of Engineers is deploying technical experts to assist with debris removal and critical infrastructure assessments.

- The Region 4 Regional Response Coordination Center is activated with support from all 15 Emergency Support Functions, the Department of Defense and the U.S. Coast Guard.
- A FEMA Incident Management Assistance Team is deployed to the Kentucky Emergency Operations Center in Frankfort to support response activities and ensure there are no unmet needs.
- One Mobile Emergency Operations Vehicle with emergency communications capabilities is deployed to Frankfort. Five Mobile Communications Vehicles are providing communications for mobile registration centers.

U.S. Small Business Administration:



Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources.

Applicants may apply online using the Electronic Loan Application (ELA) via the SBA's secure website at disasterloanassistance.sba.gov/ela/s/. Disaster loan information and application forms can also be obtained by calling the SBA's Customer Service Center at 800-659-2955 (if you are deaf, hard of hearing, or have a speech disability, please dial 7-1-1 to access telecommunications relay services) or sending an email to DisasterCustomerService@sba.gov.

After you apply for disaster assistance from FEMA, you may be referred to the SBA. It is important to submit an application as soon as possible. If your application is approved, you are not obligated to accept an SBA loan. Failure to return the SBA application will disqualify you from other possible FEMA assistance, such as disaster-related car repairs, clothing, household items and other expenses.

To Donate

Governor Beshear has established the **Team Eastern Kentucky Flood Relief Fund** to assist those impacted by the flooding. All donations to the Team Eastern Kentucky Flood Relief Fund are tax-deductible and donors will receive a receipt for tax purposes after donating. If you want to donate to the fund, please visit [Team Eastern Kentucky Flood Relief Fund](#).

To Report a Missing Person

If you have missing loved ones contact the KY State Police ksppubaff@ky.gov.

Coming Home

For an accessible video on returning to your home, please visit: [Returning Home after a Flood - YouTube](#).